

PATENT APPLICATION TRANSMITTAL LETTER

Mail Stop Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Transmitted herewith for filing of the patent application of:

Inventor(s):

Brent L. Davis, Deerfield Beach, Florida Vanessa V. Michelini, Boca Raton, Florida Melanie D. Polkosky, Boynton Beach, Florida

Assignee:

International Business Machines Corporation

Assignee

Address:

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Armonk, New York

For:

CALLER INDEPENDENT DISAMBIGUATION

FOR INTERACTIVE VOICE RESPONSE SYSTEMS

y Enclosed are:

- X Specification, including the Abstract
- 2 Sheets of drawings (1 set)
- X Executed Declaration and Power of Attorney
- X Information Disclosure Statement with PTO/SB/08A
- X Other: 2 postcards

CLAIMS AS FILED

| CEANNO ASTILLED | | | |
|--------------------------------------|-----------|-----------|--|
| FOR | NO. FILED | NO. EXTRA | |
| Basic Fee | | | |
| Total Claims | - 12 - | - 0 - | |
| Indep Claims | - 3- | - 0 - | |
| Multiple dependent claim present: No | | | |

If the difference in Col. 1 is less than zero, enter "0" in Col. 2

Small Entity

| RATE | FEE |
|-----------|--------|
| | \$ 385 |
| x\$9= | \$ |
| x \$ 43 = | \$ |
| x \$145 = | \$ |
| TOTAL | \$ |

Other than a Small Entity

| Owner more or owner arriver | | |
|-----------------------------|--|--|
| FEE | | |
| \$ 770 | | |
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| Please charge my Deposit Account No | in the amount of \$ |
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X A check in the amount of \$ 770.00 is enclosed.

X The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 502104. A duplicate of this sheet is enclosed.

- X Any additional filing fees required under 37 C.F.R. 1.16.
- X _ Any patent application processing fees under 37 C.F.R. 1.17.
- No fee enclosed. No fee is authorized.

March 29, 2004

Date

Steven M. Greenberg, Registration No. 44,725

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